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Keep your eyes on www.itsmfusion.com. The itSMF USA Fusion 09 convention committee received a record number of presentation submittals. In the coming weeks, the committee will announce tracks and session details. Start planning your schedule now – and maximize your trip to the premier convention in the USA on Service Management.

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itSMFUSA

itSMF USA
150 E. Colorado Blvd., Suite 215
Pasadena, CA 91105 | (626) 449-3300 | FAX (626) 449-3341
www.itsmfusa.org

