

Press Release

IT Service Management Forum Czech Republic announced winners of the Best ITSM project of the year

Prague (December 2011) - At the 6th ItSMF Annual Conference of the Czech Republic, subtitled "How to draw business into IT management," which took place on 9 November 2011 in Prague, the winners of the first year of competition for the best project in the field of IT Service Management were announced. The project of Devoteam titled "Weezy - Sharing know-how and information" focused on management of knowledge (Knowledge Management) won first place. Second place went to project "Integration of surveillance systems and CMDB" for CEZ ICT Services Inc., executed by AutoCont CZ as general contractor. Third position was awarded to the project for the Czech Insurance Company, Inc. titled "SLM trees" supplied by GC System, Inc.

Association itSMF Czech Republic organized the "ITSM Project of the Year" competition for the first time this year. Similar competitions garner a very prestigious position abroad where itSMF work. The possibility to compare projects in the area of IT service management (IT Service Management) has not been available in the Czech Republic up to now..

The jury of experts from academic and commercial environments assessed 8 projects in the final. The winning project "Weezy - Sharing know-how and information" was especially appreciated for the range and complexity achieved by changes in internal processes and the resulting savings with proven return on investment within 18 months.

For the second project "Integration of surveillance systems and CMDB" the jury appreciated its contribution to the customer's business objectives.

Project "SLM trees" finished in third place thanks to the clear benefit to the business customer and the IT department at all levels of management by linking IT infrastructure and business processes shown.

"We appreciated the participation of prominent Czech and foreign companies in the first year of competition. Through the evaluation of interesting projects in the Czech Republic we want to help develop successful projects in the strategic management of IT disciplines," said Vlastimil Rab, chairman of itSMF Czech Republic on behalf of the entire Bureau, adding: "I would like to thank the jury, consisting of Zdenek Brabec from CTU, Ivetta Korandová from the Czech Savings Bank, Peter Koubský, analyst and columnist, Rudolph Slaba of Telefónica O2 Czech Republic and St. Anthony Carpenter from DHL for the work they did. They started the regular assessment of ITSM projects in the Czech Republic.

The itSMF - Information Technology Service Management Forum

itSMF is an internationally operating independent, nonprofit organization dedicated to the purpose of and responsible for all aspects of service management information and communication technologies. Global standard for this area are ITIL and ISO / IEC 20000 that comes from ITIL; the itSMF is currently perceived as a forum for users of this standard, but which also significantly influences the development of the ICT management sector. itSMF was founded in 1991 in the UK, it has established national offices in 52 countries currently and its foundation in 27 other countries is under preparation.

The Czech branch of this organization - itSMF Czech Republic, o.s. – has existed since March 30, 2006 as a legal entity created under Act No. 83/1990 Coll. on association of citizens.

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Undo edits