



ANNUAL CONFERENCE 2010 - MARCH 18th 2010

CALL FOR SPEAKERS

After a successful mission on March 19th 2009, itSMF Belgium is preparing its next mission.
Launch date: March 18th 2010, Metropolis Antwerp.

As in previous years we are seeking for service management key players and highly skilled professionals who are willing to share their experiences on service management.

The ITSMF Belgium Annual Conference is the leading and best known IT Vision and Strategy conference in Belgium, for IT (Service) Managers, CIOs, Business Managers, advisors and masters. This year we expect about 400 participants, which will be the largest ever IT Service Management event in Belgium.

Topics we are looking for are in the content areas of:

IT Service Management (Itil, ISO 20000,...)
ABC: Attitude, Behavior, Culture
Visions and Strategy (open source, IT Governance,...)
Sourcing Governance (Sourcing strategies, vendor management,...)
Technology Concepts (SaaS, SOA or other relevant and current technology developments)
Global Trends (Social networks, cloud computing, Green IT)

We are looking for speakers who are willing to share their practical experiences and 'lessons learned' with ITIL processes and Service Management in general. The audience will be eager to hear how you started with Service Management, where you succeeded and which 'opportunities for improvement' (mistakes!) you identified and learned from.

About the presentation

Title (ideally less than 10 words)
Description (50-100 words – sufficient to identify the main points)
Duration 45 minutes including questions and answers

If you are willing to share your IT Service Management experience(s) please complete the form on the [itSMF Belgium Conference website](#)

The conference committee reserves the right to choose proposals fitting the program. As itSMF is a vendor-independent forum, presentations with overt marketing and advertising content will not be accepted.

For marketing purposes there will be an **Exhibition** where vendors can present their solutions. More information about **sponsorship packages** will be sent separately or contact joeri@itsmconference.be

If you would like to discuss an idea or anything else please contact the conference committee by e-mail. Please let us have your proposal as soon as possible. The **deadline** for proposals will be **20 December 2009!** We will confirm the speakers before the end of January 2010.

If you are selected as speaker, your presentation must be forwarded to us before 10 March 2010 on the conference template. No exceptions!

Kind regards,

The itSMF Belgium Conference Team